

Social Skills Group Refund Policy

BY ENROLLING IN OUR SOCIAL SKILLS GROUPS, YOU ACKNOWLEDGE YOU HAVE READ AND AGREE TO THE FOLLOWING:

1. Cancellations made prior to your student's group start date will receive a full refund minus a \$50 administrative fee.
2. There are no refunds after the group has started except in extenuating circumstances. Exceptions will be made at the discretion of the Program Director.
3. We do not offer refunds for unplanned absences including sickness. If you would like to request a prorated fee for a planned absence, you must contact us prior to paying and registering. We will prorate a maximum of one session per quarter for a planned absence ONLY if we are notified one week before groups start and you have not yet paid for your group. Once you have submitted your payment, we cannot accommodate any refunds or credit for planned absences.
4. If you withdraw from a group late, we cannot offer a refund, but may offer an account credit at the discretion of the Program Director only (see line 2).
5. In the event a session is cancelled by the Aspiring Youth program, a full refund or account credit for the cancelled session(s) will be processed.